

**WARNING**  
FLEX-HEAT CEILING  
HEATING SYSTEMS  
ARE UNSAFE

Ontario Hydro warns that all residents using electric ceiling-mounted heating systems called Flex-Heat must have them disconnected immediately.

The systems will fail without warning and may become a fire hazard.

**Do You Have Flex-Heat?**

Most houses with Flex-Heat have the following 2 labels, either on the panelboard (fusebox) or on a thermostat.



Some houses heated with Flex-Heat do not have Flex-Heat labels. To indicate that Flex-Heat is present in one or more rooms of the house, look for one or more of the following:

1. Individual room thermostats in rooms where there are no electric baseboard heaters.
2. Black plastic panels installed above the ceiling under insulation in the attic.
3. Rooms that are heated but have no ductwork and no electric baseboard heaters.

**ONLY THE PRODUCT CALLED FLEX-HEAT IS AFFECTED BY THIS WARNING.** This product would have been installed after 1975.

If you have this type of heating system or are unsure, call your local Ontario Hydro Electrical Inspection Office, or 1-800-263-9000.

